



# **RIGHTS OF THE PATIENTS AND COMPANIONS**



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- Receive dignified, attentive and respectful care, without any prejudice or discrimination;
- Be identified by full name and date of birth and addressed by your name and not generically, or by the name of your disease, number, code or any other form disrespectful or prejudiced;
- Receive clear, simple and comprehensive information from the team that provides the assists, adapted to their cultural condition, regarding their diagnosis, the options therapeutics It is of the scratches involved;
- Receive information about medications that will be administered to you, as well as origin in blood It is blood products, before in receive them;
- To receive treatment hospital adequate to control minimizing pain physical, in agreement with guidelines or protocols clinicians from the Institution;
- Consent or refuse diagnostic or therapeutic procedures, freely and voluntary, after to receive proper information, since what no is in risk in life. At the case in impossibility in express your willing, O consent he must to be given away per written, per your relatives or responsible;
- To have access to your medical record, in agreement with the legislation current It is according to standards in Institution;
- To be stimulated to participate in all to the decisions about your care, having guarantee that the team assisting you will provide information and clarifications regarding doubts;



- Power indicates familiar or responsible for to take decisions The respect of the procedure's diagnostic or therapeutic, including with regard to treatments, care, procedures, and resuscitation measures or other life-sustaining treatments life, applicable for those who are under 18 years or rightfully emancipated.

## **RESPONSIBILITIES AND DUTIES OF THE PATIENTS AND COMPANIONS**

- To give information complete It is accurate about your historic in health, sick use in medicines or substances what provoke pharmacy problems related to health status of patient.
- Follow to the instructions recommended by multidisciplinary team that O ass responsible by consequences in your refusal;
- To know It is to respect to the standards It is regulations of Hospital;
- Care It is taking responsibility by installations from the Institution, placed at your disposition;
- To respect you rights of the too much patients, collaborators It is providers in services from the Institution, treating them with civility It is courtesy, contributing at the control in noises, number It is behaviors in your visitors.
- To be responsible per all It is any expense incurred during hospitalization and/or service outpatient or indicate responsible for financial part for your treatment at the hospital, informing to the Hospital about any change in this recommendation;
- To respect prohibition of smoke, extensive to your escort It is visitors, according to legislation current;



- In the case of children, adolescents or adults considered incapable, the responsibilities listed above, must be exercised by those responsible cool, properly qualified;
- Offer the patient only food provided by the Hospital. It is absolutely prohibited to offer to the patient hospitalized foods in origin external;
- Nursing should to be Warned case O patient bring on some medicine own;
- Do not enter with device cell phone in the ICU, in the emergency room and in the emergency room investigation diagnostics, for avoid interference us equipment;
- Materials and equipment such as serums, oxygen and vacuum records, among others, are only should to be handled per people trained for O service. No to handle per account own;
- To use clothes suitable to the to enter or stay in the areas common of hospital.









**Hospital Novo Atibaia**

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